

Terms and Conditions

Orders placed on-line at HiTechFlow.com are charged at time of the order. By ordering, Customer agrees to HiTechFlow.com's terms and conditions as well as the conditions of Hoffer Flow Controls.

Order Cancellation or Modification: Any orders through HiTechFlow.com can be modified or cancelled by sending email to support@hitechflow.com within 24 hours of placing an order.

Shipping Schedule: Hoffer products purchased from HiTechFlow.com are shipped directly from Hoffer Flow Controls to customer. Standard shipping schedule for the following products is as follows:

ECONOMY LO-CO series - 7 days
INDUSTRIAL IND series - 7 days
HO PRECISION with NPT and MS fittings - 14 days
HO PRECISION with FLANGE fittings - 21 days
Electronics -7 days

Actual shipping schedule will be confirmed by email following your order.

Warranty: All Hoffer Flow Controls products are covered by Hoffer's industry leading warranty. Please see our warranty page for details.

Hoffer Flow Controls terms and conditions apply to all Hoffer products purchased at HiTechFlow.com and the Hoffer Flow Controls terms are listed below:

HOFFER FLOW CONTROLS, INC ("HFC" or "Seller") warrants HFC's HO Precision Liquid Series, HO Precision Gas Series, API Standard Series, API Premium Series and HO Premium Gas Series turbine flow meters equipped with their standard hybrid ceramic ball bearings only, to be free from defects in material and workmanship under normal use and service, only if such goods have been properly selected for the service intended, properly installed and properly operated and maintained as described in the flowmeter operation & maintenance manual. Reference "user manual" for specific details. This warranty shall extend for a period of five (5) years from the date of shipment to the original purchaser. All other HFC products are so warranted for a period of one (1)-year from date of shipment to the original purchaser.

Delivery - Seller shall not be liable for any delay in the manufacture, shipment or delivery of any of the equipment covered in a written proposal, if such a delay shall be due to one or more of the following causes: fire, strike, lockout, dispute with workmen, flood, accident, delay in transportation, shortage of fuel, inability to obtain material, war, embargo, demand, or requirement of the United States or any Government or war activity, or any other cause whatsoever beyond the reasonable control of the Company. In the event of any such delay, the date or dates for performance of this contract by the Company shall be extended for a period equal to the time lost by reason of this delay.

Delivery of equipment shall be FCA at the Seller factory (Incoterms 2000), at which time risk of loss shall pass to the Buyer. The Seller shall have the right to deliver all goods at one time or in portions from time to time. Title to the goods shall remain with the Seller until payment for the goods in collectible funds have been received by the Seller. In instances where quotations are F.O.B. destination, the method of shipment may be selected by the Company.

Taxes - The amount of any and all present or future taxes or other Government charges upon the production, shipment, installation, or sales of the equipment covered hereby, including use or occupation taxes, shall be added to the price and paid by the Purchaser, or in lieu thereof the Purchaser shall furnish the Company with tax exemption certificate acceptable to the taxing authorities.

Inspection - Unless Buyer gives the Seller written notice of each defect or irregularity, whether patent or latent in any item of equipment within a reasonable time after actual receipt of equipment, it shall be conclusively presumed between Buyer and Seller that each item of equipment was delivered complete and in good repair, without any defects, and that Buyer has accepted it as an item of equipment described on the face hereof and conforming thereto.

Interpretation - Parole Evidence - This writing is intended when accepted by the Buyer as a final expression of the agreement of the parties and is intended as a complete and exclusive statement of the terms of their agreement. No course of prior dealings between the parties and no usage of the trade shall be relevant to supplement or explain any terms used in this agreement. Acceptance or acquiescence of a course of performance rendered under this agreement shall not be relevant to determine the meaning of this agreement, even though the accepting or acquiescing party had knowledge of the nature of the performance and opportunity for objection. Whenever a term defined by the Uniform Commercial Code as in effect in the State of North Carolina is used in this agreement, the definition contained in the Code is to control.

Cancellation - Orders for products not normally in stock or requiring engineering services or otherwise requiring special attention are not subject to cancellation. Expedited delivery and premium delivery orders are not subject to cancellation or return. Any other orders may be canceled by the Buyer only upon written notice and are subject to restocking charges to be determined at the factory's sole discretion.

Default - If Buyer fails to comply with any of the terms of this quotation, Seller may exercise all rights and remedies by law, and may recover all costs and reasonable attorneys' fees incurred as result to the default. All rights and remedies of Seller are cumulative. No waiver of a breach of any provision of this quotation shall constitute a waiver of any continuing or future breach of such provision or any other provision.

Governing Law - This agreement shall be governed under the laws of the State of North Carolina and Buyer agrees that any legal action against the Seller will be brought in the State of North Carolina.